## **Business Communications**



## NOW BUSINESS COMMUNICATION

## CLOUD TELEPHONY THAT GROWS WITH YOU

Connect a cloud phone system to your network. Install our feature-rich apps on your employees' smartphones. Build an office phone system or call centre, and talk, chat, video conference, and more in all your offices, at home, and on the go.



# EASY TO DEPLOY

with in-flight scalability



#### **MOBILITY**

different ways of working as your business evolves



# REAL-TIME COLLABORATION

voice, presence, messaging & video



# BUSINESS CONTINUITY

fully redundant cloud architecture

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# Communication Challenges facing NZ Businesses



## **EMPLOYEE ENGAGEMENT**

Collaboration tools are required to effectively tie together and promote teamwork among dispersed workers. A communication system is required that keeps pace with the new mobile work style.



### **FLEXIBILITY**

Many kiwi businesses are finding that their traditional phone systems aren't reliable or flexible enough to meet changing patterns of work and customer needs.



## **MAINTENANCE**

Existing telephone systems that have become obsolete, expensive, and labour intensive to manage.



## **RELIABILITY**

In a country of many natural hazards, kiwi business want a system that can continue in the worst of circumstances.

## Is NOW Business Communications right for you?

- **1.** Everything you expect from a PABX, suitable for 1-2500 seats. Enterprise grade features made available to small business.
- **2.** Stay connected with your business, work anywhere, on any device in the office, at home, or abroad.
- **3.** Adopt features as your business demands. Start with telephony, migrate to softphone, add collaboration, call centre, reporting, call recording, and CRM integration as you need.
- **4.** Ever-green technology delivers updates over-the-air, ensuring your system is always up to date, and eliminating costly maintenance.
- **5.** You're in good hands. NOW MiVoice is powered by Mitel the global leader in cloud communications.

# RELIABLE & FLEXIBLE COMMUNICATIONS FOR YOUR BUSINESS & TEAMS

NOW's Business

Communications enables easy and scalable communications for your evolving business.



# Adapting to the way you do business...



## Resiliency

Rest easy with 99.999% availability ensuring business continuity, even in the event of an outage.



### **Smarter Teamwork**

Rich presenting information broadcasted throughout your organisation, and tools to enable collaboration, from any location, on any device.



# Communicate on your customers terms

Take your customers on a journey with your own growth. Clear migration paths enable swift scaling of your communication requirements.



### **Evergreen technology**

Leveraging the cloud, updates are provided over-the-air, giving you security, peace of mind, and maintenance reduction.

# Why NOW Business Communication?

### RELIABILITY

Whether it be a desk phone, or an application on your device; so long as you have an internet connection – you're able to communicate inside and outside your business. Intuitive design means quicker team adoption, resulting in increased productivity.

# FLEXIBLE CHANGE MANAGEMENT & DEPLOYMENT

Business isn't static. Need another user? Done. Replacing an employee? Done. Need to change voicemail or IVR greetings? Done. With feature-rich, but simple call flow delivery, you're no longer limited by a piece of tin on your wall.

## **TAILORED & SCALABLE**

Business can change, your phone system should enable that change. Add detailed reporting, call recording, CRM integration, or even start a call centre. What ever your business needs now or in the future, NOW Business Communication has you covered.

# OPEN NEW REVENUE STREAMS & INCREASE RETENTION

Wise words in business: If we don't look after our customers, someone else will. Empower your customers to communicate on their terms, and enable your teams to efficiently work together on stronger outcomes.



## Ask your NOW Business Team for more information:

Mitel is NOW's strategic partner for unified communications.

Mitel has been delivering business communication solutions for more than 40 years. Gartner places Mitel within the magic quadrant for Unified Communications and Contact Centre infrastructure, recognising Mitel as THE global leader.



authorized reseller partner

0800 NOW BIZ

