

# TP Link Archer AX10/AX1500 Fibre Settings & VLAN on



## Log into the router's settings page

1. Connect a device (Phone, Laptop, Tablet etc) to the Wi-Fi network. This might be labelled 'Archer XXX'.
2. Open a web browser, like Google Chrome or Safari on the device. Enter <http://tplinkwifi.net> or 192.168.1.1 into the address or search bar, like below:



3. Once you've pressed 'Enter' or Go, you should be presented with a login page.
4. If its your first time logging in, you'll be asked to set a new password. *Please set this to something you'll remember just in case you need to login again.*

## Add the correct connection settings

1. If you can, avoid the quick set-up. Go to the '**Advanced**' option, then to '**Network**'.
2. Under '**Network**', click '**Internet**'.
3. For the 'Internet Connection Type': **PPPoE**
4. Username is: **Your NOW Account Number**
5. Password is: **Your NOW Account Number**
6. Select the '**Advanced Settings**' option.
7. Scroll down till you find the **MTU**. Set that to **1492**
8. Click Save or Apply.
9. Navigate back to the '**Network**' option on the left-hand side. You should see '**IPTV/VLAN**'. Select this.
10. IPTV/VLAN: **Enable**
11. Mode: **New Zealand-UFB**
12. This should automatically set the correct VLAN ID and VLAN Priority. If it doesn't the ID is: **10** and the Priority: **0**.
13. Tick the '**802.1q**'.
14. Leave all other settings as the default options.
15. Click '**Save**'.

Congratulations! You have now reconfigured a TP Link Ax1500/AX10. You should now be able to connect to the internet. How good!

# WAN Configuration Settings

tp-link | AX1500 Wi-Fi 6 Router

Search TP-Link ID Log Out Upgrade

Network Map Internet Wireless **Advanced**

**Internet**

Set up an internet connection with the service information provided by your ISP (internet service provider).

Internet Connection Type: PPPoE

Username: Your Now Account Number

Password: Your Now Account Number

IP Address: 1.1.1.2

Primary DNS: 1.1.1.1

Secondary DNS: 11.11.11.11

Advanced Settings

Secondary Connection: Dynamic IP

IP Address: 2.2.2.2

Subnet Mask: 3.3.3.3

RENEW

RELEASE

MTU Size: 1492 bytes  
(Do not change unless necessary.)

Service Name: www.tp-link.com  
(Leave blank unless ISP requires.)

Access Concentrator Name: www.tp-link.com

SUPPORT BACK TO TOP SAVE

# IPTV/VLAN Settings

The screenshot shows the TP-Link AX1500 Wi-Fi 6 Router web interface. The top navigation bar includes the TP-Link logo, the router model name, and utility links for Search, TP-Link ID, Log Out, and Upgrade. Below this is a menu with icons for Network Map, Internet, Wireless, and Advanced (which is selected). A left sidebar contains a list of settings categories: Quick Setup, Network (highlighted), Status, Internet, LAN, IPTV/VLAN (selected), DHCP Server, Dynamic DNS, Routing, TP-Link ID, Wireless, NAT Forwarding, Parental Controls, QoS, Security, VPN Server, IPv6, and System.

The main content area is titled "IPTV/VLAN" and includes a sub-header: "Configure IPTV/VLAN settings if you want to enjoy IPTV or VoIP service, or if your ISP requires VLAN tags." The settings are as follows:

- IPTV/VLAN:**  Enable
- Mode:** New Zealand-UFB
- Internet VLAN ID:** 10
- Internet VLAN Priority:** 0
- 802.1Q Tag
- VoIP VLAN ID:** 3
- VoIP VLAN Priority:** 4
- IPTV VLAN ID:** 5
- IPTV VLAN Priority:** 6
- IPTV Multicast VLAN ID:** 4
- IPTV Multicast VLAN Priority:** 6
- Enable IPTV Multicast VLAN
- LAN6:** Internet
- LAN7:** Internet
- LAN8:** IPTV
- LAN1:** IPTV

At the bottom of the page, there are links for SUPPORT and BACK TO TOP, and a prominent blue SAVE button.

If you are still having trouble getting online, please give us a call!  
**0800 438 669** – Option 2 for Technical Support