Netcomm NB16DG Fibre configuration

Logging into the gateway:

1. Ensure your device is connected to the Router (preferably via cable)
2. Open a web browser
3. Type the following in the address bar at the top: **192.168.20.1**
4. Default Username: **admin**
5. Default Password: **admin**
6. This should then give access to the routers user interface.*
   ** (If the password is incorrect you will need to Factory Reset the router by pushing the Inset Reset button on the back for 10 seconds) **

How to add correct settings for the NOW network:

1. Select: **Manually set up connection**
2. At the bottom of the page select: **Switch to Advanced View**
3. From the top menu select: **Network Setup**
4. From the sub-menu select: **Network Setup**

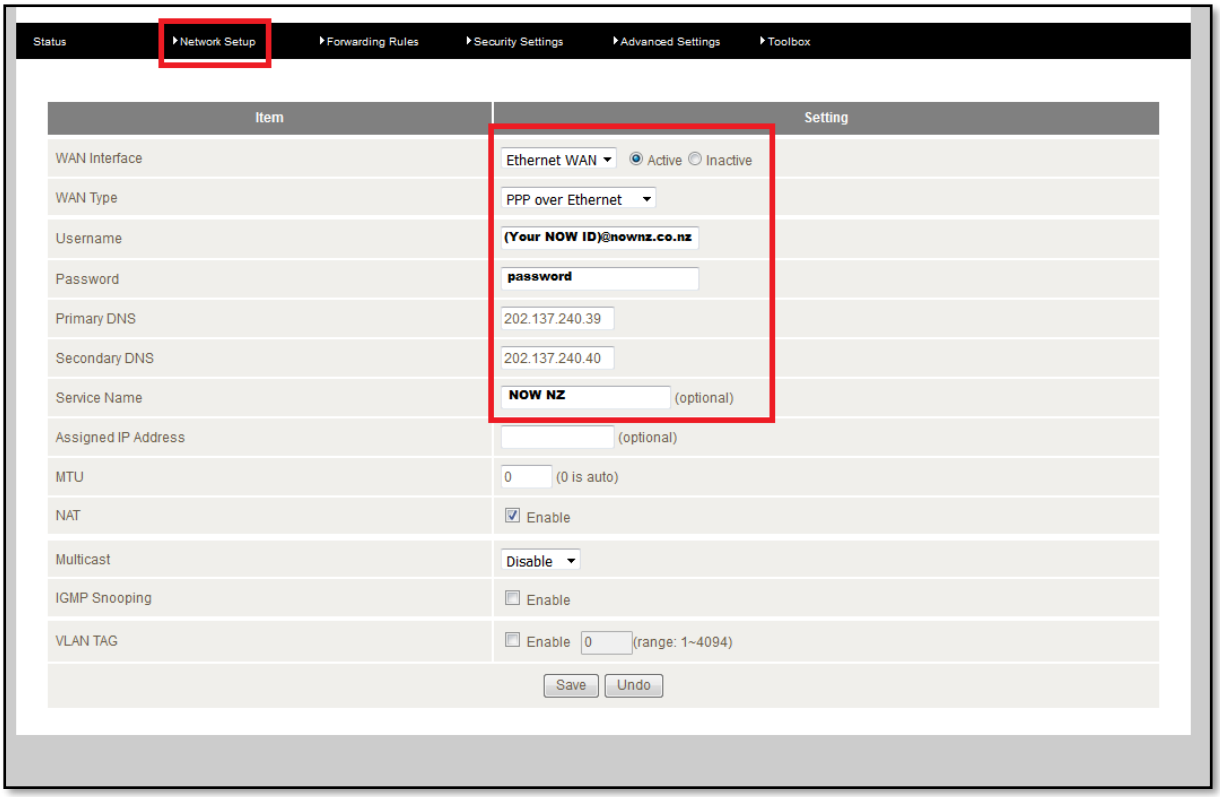
On the following page set the following:

1. Wan Interface: **Ethernet WAN**
2. WAN Type: **PPP over Ethernet**
3. Username: **(your NOW account ID)@nownz.co.nz**
4. Password: **password**
5. Primary DNS: **202.137.240.39**
6. Secondary DNS: **202.137.240.40**
7. Service Name: **NowNZ**
8. Assigned IP address: **(Leave Blank)**
9. MTU: **0**
10. NAT: **Enable**
11. Multicast: **Disable**
12. IGMP Snooping: **Unticked**
13. VLAN Tagging: **Unticked**

You should now be connected to Fibre!

If your internet connection is still not working, give NOW Technical Support a call.

Aug - 2017


Status
Network Setup
Forwarding Rules
Security Settings
Advanced Settings
Toolbox
Item
Setting
WAN Interface
Ethernet WAN
Active
Inactive
WAN Type
PPP over Ethernet
Username
(Your NOW ID)@nownz.co.nz
Password
password
Primary DNS
202.137.240.39
Secondary DNS
202.137.240.40
Service Name
NOW NZ
(optional)
Assigned IP Address
(optional)
MTU
0
(0 is auto)
NAT
Enable
Multicast
Disable
IGMP Snooping
Enable
VLAN TAG
Enable
0
(range: 1~4094)
Save
Undo