

Netcomm NF4V Fibre configuration

Logging into the gateway:

1. Ensure your device is connected to the Router (preferably via cable)
2. Open a web browser
3. Type the following in the address bar at the top: **192.168.20.1**
4. Default Username: **admin**
5. Default Password: **admin**
6. This should then give access to the routers user interface.*
** (If the password is incorrect you will need to Factory Reset the router by pushing the Inset Reset button on the back for 10 seconds) **

How to add correct settings for the NOW network:

1. From the menu on the left select: **Advanced Setup**
2. From the sub-menu select: **WAN Service**

In the page Select the Remove tickbox for **all** connections.

1. Select: **Remove**
2. Select: **Add**

Ensure the following settings are changed:

1. Wan Service Int Config: **ETH4/ETH4**
2. Select: **Next**
3. WAN Service Type: **PPP over Ethernet (PPPoE)**
4. Service Description: **(left as is)**
5. 802.1P Priority: **-1**
6. 802.1Q VLAN ID: **-1**
7. Select: **Next**
8. PPP Username: **(your NOW Account ID)@nownz.co.nz**
9. PPP Password: **password**
10. PPPoE Service Name: **Now NZ**
11. All other settings can be left **as is**
12. Select: **Next**
13. Leave this page **as is**
14. Select: **Next**
15. Select **anything in the right box and move to left box**
16. Select: **Next**
17. Select: **Apply/Save**

You should now be connected to Fibre!

If your internet connection is still not working, give NOW Technical Support a call.



- Device Info
- Basic Setup
- Advanced Setup**
- Layer2 Interface
- WAN Service**
- LAN
- NAT
- Security
- Parental Control
- Quality of Service
- Routing
- DNS
- DSL
- UPnP
- DNS Proxy
- DLNA
- Packet Acceleration
- Storage Service
- Interface Grouping
- IP Tunnel
- IPSec
- Certificate
- Power Management
- Multicast
- Wireless
- Voice
- Diagnostics
- Management

PPP Username and Password

PPP usually requires that you have a user name and password to establish your connection. In the boxes below, enter the user name and password that your ISP has provided to you.

PPP Username:

PPP Password:

PPPoE Service Name:

Authentication Method:

MTU[576-1492]:

- Config KeepAlive
- Enable Fullcone NAT
- Dial on demand (with idle timeout timer)
- Enable IPv4 for this service
- PPP IP extension
- Use Static IPv4 Address
- Enable IPv6 for this service
- Enable PPP Debug Mode
- Bridge PPPoE Frames Between WAN and Local Ports

Multicast Proxy

Enable IGMP Multicast Proxy